Advanced Reporting for Credit Unions™ (ARCU)

Business Intelligence and Analytics for Episys®
Fast access to concise and consistent information provides insight for better decisions. Because today’s industry and member trends rapidly evolve, a business intelligence solution has become a necessity. ARCU arms credit union staff with answers to fundamental business questions by monitoring key performance indicators and factors. It reduces the time spent gathering and interpreting data.

**IT WORKS LIKE THIS**

Credit unions consistently produce volumes of critical data. The challenge lies in effectively collecting, distilling, and presenting it. ARCU offers a flexible, expandable data warehouse framework. It includes:

- An automated Extract, Transform, and Load (ETL) process that pre-maps Episys data
- Three dependent databases, multi-dimensional cubes, and enhanced database views
- A browser-based user interface for managing security, organizing reports, and maintaining logical data groupings
- Focused shared datasets to support prebuilt reports

ARCU also combines, integrates, and aggregates data from multiple sources to present a consolidated view of credit union operations, analyze historical trends and patterns, and assist in forecasting future events.

ARCU’s numerous “out of the box” reports cover all operational areas, provide the content and context necessary for monitoring and measuring key business drivers, and incorporate best practice visualization techniques. Dashboards display concise matrices and charts for high-level views and incorporate comparisons to credit union goals. Summary and detailed reports provide the appropriate information to various users.

ARCU PowerPacks are also available to arm business analysts with ARCU data using Excel®. Available PowerPacks include Accounts and Members, Loans, and Shares. These data models are built on Excel’s Power Suite: Power View, Power Pivot, Power Maps, and Power Query.
DESIGNED SPECIFICALLY FOR EPISYS

ARCU includes data integration with other Jack Henry products including Synapsys®, Relationship Profitability Management™, Synergy Enterprise Content Management™, and jhaEnterprise Workflow™. Symitar’s ARCU team develops the product in tandem with Episys, incorporating system enhancements and new capabilities. Ongoing monthly training is included with the standard product and ARCU clients have access to professional services and consulting. A large and diverse ARCU user community shares best practices and innovations.

Because Symitar is a Microsoft® Gold-Certified Partner, the ARCU team receives support from Microsoft, including access to their highly qualified BI team.
WHAT IT DOES:

- Combines, integrates, aggregates, and presents data from multiple sources
- Pre-maps Episys fields and includes connectors for other Jack Henry products
- Offers the ability to load custom data
- Supports incremental growth from new Episys modules and annual enhancements
- Delivers well-designed prebuilt reports
- Offers an industry standard ad hoc reporting tool for power users to create the reports they need
- Delivers high-level dashboard and summary reports with drill down and drill through to details
- Offers views of historical trends to provide insight into patterns

WHAT IT DOES FOR ME:

- Enhances your analytic capabilities by having a consolidated view of credit union operations
- Improves visibility and tracking of key business indicators
- Focuses decision makers on areas that needs attention
- Expands your arsenal of reporting tools beyond native Episys functionality
- Eliminates the need to understand the complexities of Episys’ field and file structures
- Jump starts the credit union’s report library with prebuilt reports and offers templates for the credit union to create custom reports