



## Cash Automation with CFM RTA

An End-to-End Solution for Cash Dispensers,  
Recyclers, and Open Branch Design



## Are you leveraging the full value of cash dispensers and recyclers?

### BUSINESS VALUE

- Enhance Service
- Save Money
- Improve Operations

### COMPATIBILITY

- Episys®

Counting cash at a teller window can be tedious and inaccurate. While there is no lack of cash automation solutions on the market, only one is fully integrated with your Episys® core system. Symitar's Cash Automation module, working in tandem with the CFMS4 application server from Cash Flow Management, Inc.™ (CFM), brings the entire world of automated cash management to you!

### IT WORKS LIKE THIS ...

Cash Automation is an Episys® module designed to integrate with the CFMS4 application server from CFM, the leading software provider dedicated to servicing financial institutions, core software providers, and cash automation hardware manufacturers. The new module coupled with CFMS4 provides near-real-time cash transactions via most major makes and models of cash dispensers and cash recyclers from the United States and Europe. Symitar has partnered with CFM to offer Remote Transaction Assist (RTA) which allows member service representatives to queue up a cash transaction from their workstation, and complete the transaction at any RTA cash device in the same branch via pin-pad authentication.

### A CUT ABOVE THE REST...

The only solution of its kind, CFM with Symitar allows credit unions to seamlessly integrate their Episys core with the CFM automated cash management system. This industry first, enterprise solution drives and manages all cash automation for your credit union, allowing you to choose which cash dispenser and recycler hardware best fits your needs. Cash Automation logs all communications from Episys to CFMS4, and CFMS4 to the dispenser or recycler. The CFM RTA component allows remote workstations within the branch to send cash transactions to RTA devices that aren't directly connected to the workstation. This enables anyone from loan officers to member service representatives to harness the full utility of the cash devices in the branch.

### NEAR-REAL-TIME CASH COUNTS AND TRANSACTION HISTORY...

Cash Automation and CFMS4 connect directly to Episys, eliminating lag time often created between transactions and the posting. Once the transaction finalizes, it posts in near real time. Your tellers are also presented with an improved inventory system; never again will they wonder how much money is in their drawer.

An automated cash dispenser and recycler system also allows credit unions to track cash transaction history. This historical data will help manage your cash flow and transaction device usage. How much money is needed on a pay-day Friday, compared to a Tuesday morning? With Cash Automation's intuitive reporting tools, you will know how to stock your teller drawers on different days during different times of the year. CFM's IQ Analytics software will also report relevant data for the entire cash machine fleet, providing business intelligence on specific device usage, and how full or empty a given machine typically runs.

### IMPROVED SERVICE FOR YOUR MEMBERS...

Cash Automation with CFM allows your tellers to focus on the member. This module increases the balancing speed and enhances transaction efficiency. With automated recyclers, tellers no longer have to take time counting money in front of the members. In the unlikely event that there is a problem CFM provides precise, efficient troubleshooting that is accessed through CFM's Helpdesk module. With this information available from an enterprise position, you and your members can quickly reach a resolution while increasing uptime. CFM's RTA offering goes a step further, by providing a solution where non-teller personnel can also assist members with cash transactions, simply by queuing the transaction from their workstation, and completing the transaction at a RTA device in the same branch.

**WHAT IT DOES:**

- › Integrates with almost all major makes and models of cash dispensers and cash recyclers.
- › Drives and manages all cash automation.
- › Delivers real-time cash machine fleet analytics via CFM's IQ software
- › Promotes an open-branch concept of queueing transactions from a remote workstation
- › Provides precise and efficient troubleshooting.
- › Posts transactions in near real time.
- › Allows for enterprise based reporting.

**WHAT IT DOES FOR YOU:**

- › Allows credit unions to choose which cash dispenser and recycler hardware best fits their needs.
- › Improves cash inventory system.
- › Increases teller efficiency.
- › Provides access to near-real-time and historical data for cash flow and device usage.
- › Enables branches to maximize the utility of cash devices across a broader range of personnel