



## Centurion Disaster Recovery<sup>®</sup>

Disaster Recovery Services for Core and Complementary Solutions



## If disaster strikes, is your mission-critical data protected?

### BUSINESS VALUE

- Save Money
- Improve Operations
- Reduce Risk

### COMPATIBILITY

- Episys®

If your credit union isn't prepared for the unexpected, it could lose mission-critical data as a result of natural disasters, human errors, hardware failures, power outages, or even pandemics. Centurion Disaster Recovery supports the recovery of your IT infrastructure within a defined time frame and with minimal data loss.

Centurion provides the value-added benefit of sophisticated disaster recovery services developed and delivered by financial, technology, and security experts.

#### IT WORKS LIKE THIS ...

Centurion Disaster Recovery supports Symitar's core and complementary solutions with disaster recovery services that help minimize the impact of unexpected business interruptions. When a credit union faces environmental or functional challenges, Centurion seamlessly relocates operations to a high-performance disaster recovery center that mimics the credit union's infrastructure, mission-critical transaction processing capabilities, and communication networks until they can be fully restored. These disaster recovery services also help ensure compliance with pertinent regulatory requirements and leverage a best practices methodology based on more than 20 years of experience in providing disaster recovery services exclusively for financial institutions.

#### TRUST YOUR OPERATIONS TO THE DISASTER RECOVERY EXPERTS ...

When a disaster or business interruption occurs, well-trained disaster response teams comprised of key credit union personnel and members of Centurion's expert staff come together at the designated disaster recovery center during the recovery period.

Recovery services minimize potential business interruptions and inherent risks, seamlessly protecting credit unions against disasters by supporting all key business processes. Centurion provides the value-added benefit of sophisticated disaster recovery services developed and delivered by financial, technology, and security experts.

#### REST EASY THAT YOU'LL BE DOING BUSINESS AS USUAL ...

Each disaster recovery center is staffed by technical experts with proven working knowledge of Symitar's software solutions, core and peripheral hardware platforms, and credit union operations. Centurion's strategically located, regional disaster recovery centers are fully equipped with the technology platforms and redundancies necessary to mirror the operational infrastructures of diverse credit unions and to recreate unique business environments.

Centurion's professional staff can assist each credit union with conducting rigorous annual testing of its disaster recovery plan and processes, and make any necessary updates or modifications.

### GET THE JOB DONE NO MATTER WHERE DISASTER STRIKES ...

Centurion provides mobile units that can be dispatched to credit union sites to reduce the need to relocate to a regional disaster recovery center. Each mobile unit is designed to replicate computer room and office environments, limiting the need for employees to travel. Multiple mobile recovery centers can be connected to accommodate more than 150 employees. This service provides on-site technical assistance and can be fully operational within 24 to 48 hours of initial disaster notification.

**Mobile Banking Center** – This center is designed to be a branch on wheels allowing credit unions to conduct business and continue to serve members in the event of a disaster. These units contain teller stations, office spaces, member lobby area and a conference room. Units are pre-wired for voice and data, are equipped with alarm/security systems, individual HVAC units and can be customized to include additional work stations, satellite communications, special hardware, etc.

**Mobile Recovery Center** – When disasters happen credit unions need to be able to notify members and start working on solutions. These units are designed to provide staff with a temporary workspace and necessary tools. They come equipped with workstations, printers, a phone system and necessary hardware.

All units are totally self contained including an onboard diesel generator and do not require special permitting for transport insuring fast delivery and setup.

These disaster recovery services help ensure compliance with pertinent regulatory requirements and leverage a best practices methodology based on more than 20 years of experience in providing disaster recovery services.

### HELP IS ON THE WAY ...

Centurion can also drop ship equipment to a credit union's location of choice. Within as little as 12 hours of notification, Centurion can deliver pre-configured hardware such as desktop computers, servers, and networking equipment. Credit unions can declare the full or partial list of contracted hardware depending on the extent of the disaster. This service also provides on-site technical assistance to help with the recovery effort, as well as a 24-hour help desk to answer hardware questions.

Centurion's professional staff assists each credit union with conducting rigorous annual testing of its disaster recovery plan and processes, and makes any necessary updates or modifications.

## WHAT IT DOES:

- Provides production-proven disaster recovery solutions for core processing and complementary systems.
- Provides fully equipped regional disaster recovery centers that can recreate credit unions' specific operating environments.
- Offers access to industry and technical experts with working knowledge of software solutions, core and peripheral hardware platforms, and credit union operations.
- Provides mobile units to reduce the need to relocate operations to a regional disaster recovery center.
- Offers credit unions the option to have pre-configured hardware such as desktop computers, servers, and networking equipment drop shipped within as little as 12 hours of notification.
- Facilitates annual testing and updates of credit union-specific disaster recovery plans.
- Helps ensure compliance with pertinent regulatory requirements.

## WHAT IT DOES FOR YOU:

- Provides disaster recovery services developed exclusively for credit unions.
- Helps safeguard credit unions of all sizes against disasters.
- Minimizes potential business interruptions and the related financial losses.
- Reduces the member inconvenience caused by unavoidable business interruptions.
- Leverages a best-practices methodology based on more than 20 years of experience providing disaster recovery services.
- Offers credit unions the convenience of multiple disaster recovery options.
- Serves as an effective member attraction and retention tool by offering peace-of-mind to existing and potential credit union members.

Symitar's Centurion Disaster Recovery is another innovative risk management and protection solution that enables credit unions to proactively protect themselves and their members from business interruptions and the related financial losses, and to comply with related regulatory requirements.