



CFM NEXT™

Episys-integrated self-service kiosk



BUSINESS VALUE

- ▶ Enhance Service
- ▶ Improve Operations
- ▶ Save Money

COMPATIBILITY

- ▶ Episys®

Symitar® is partnering with CFM to bring highly-advanced, reliable member service kiosks to credit unions. CFM NEXT brings self-service, assisted-service, and full-service capabilities together in one solution. The product comes with built-in tablet-driven services as well as cash recycler options.

IT WORKS LIKE THIS...

With CFM NEXT, your members can go to a kiosk to print a cashier's check, make a stop payment, get cash, make change, and deposit a check or cash a check. They can also make payments, view their accounts, transfer between accounts, perform account maintenance, and print receipts. These operations all occur in an Episys-integrated environment.

(Note: Cash handling functions require the NEXT² or NEXT³, which have a cash recycler, as well as the Episys® 2017.01 release. SymXchange™ is required for all versions of NEXT.)

Your employees can review transactions and assist NEXT users with a unique tablet interface. From any location in your credit union, employees can use a tablet (or computer) to:

- ▶ Receive real-time activity notifications
- ▶ Receive alerts for assistance
- ▶ Handle overrides and approvals
- ▶ Take over transactions to assist members
- ▶ Initiate a withdrawal or deposit request
- ▶ Manage kiosk maintenance and troubleshooting

KIOSK AND CASH AUTOMATION OPTIONS:

There are flexible choices to enable a CFM NEXT configuration to fit the specific needs of a branch:

- ▶ NEXT ONE – Kiosk without cash recycler
- ▶ NEXT² – Kiosk with integrated cash recycler
- ▶ NEXT³ – Kiosk with two member stations and integrated cash recycler

WHAT IT DOES:

- ▶ Provides kiosk-based Episys-integrated member services
- ▶ Enables members to deposit check or cash checks, make payments, transfer funds, print cashier's checks, and perform many other operations
- ▶ Offers employees tablet-based notifications, controls, and assistance capabilities
- ▶ Offers flexible options for kiosk/recycler configuration

WHAT IT DOES FOR ME:

- ▶ Frees tellers from low-value tasks so they can provide high-value member service
- ▶ Provides a new self-driven banking channel for members
- ▶ Improves member service
- ▶ Boosts efficiency and accuracy with automation