Enhanced Member Verification

Convenient, Single User Interface for Quick
Overviews of Member Accounts

Symitar®

BUSINESS VALUE

‣ Enhance Service

‣ Improve Operations

‣ Mitigate Risk

COMPATIBILITY

‣ Episys®

Enhanced Member Verification from Symitar® is a simple user interface that helps your credit union quickly review key member account verification information and maintains a record of each visit by creating an account-level note.

IT WORKS LIKE THIS ...

With an HTML screen that serves as a single point of reference for front-line staff, Enhanced Member Verification eliminates the need to search different areas to view items like:

‣ Account Comments

‣ Account-level notes

‣ Share-level notes

‣ Loan-level notes

‣ External loan-level notes

‣ Warning codes

‣ Name records

‣ Share records

‣ Loan records

‣ Card records

‣ Third-party record

‣ External loan records

‣ Transaction history

‣ Verification information

INTEGRATION AND OPTIONAL NEXT-LEVEL ID PROTECTION

In addition to standard integration with Episys, Enhanced Member Verification can be configured to work with Synergy, Synergy Express™ and OnBase imaging systems, so users can view scanned driver's licenses for the selected member and more.

Enhanced Member Verification can also work in tandem with the optional Episys® Identity Q&A Integration™. This module provides your credit union an interface to third-party identity authentication services, which uses question-and-answer quizzes to verify the identity of individuals.

WHAT IT DOES:

‣ Provides an HTML screen for a single point for reviewing account verification information for members, including warnings, notes, comments account information, member information, identification information, and product information.

‣ Works with Synergy, Synergy Express, and OnBase imaging systems.

‣ Can also work in tandem with the optional module Episys Identity Q&A Integration.

WHAT IT DOES FOR YOU:

‣ Is fully functional and configurable without required customization.

‣ Enables credit union staff to view key member information in a clean, consistent, standardized format.

‣ Maintains convenient records of member visits with account-level notes that display member names, reasons for their visits, and the verification methods used.

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