



OpCon™

Cross-Platform Work Flow Automation
and Job Scheduling



Are you achieving consistent high-performance workflows for your credit union?

BUSINESS VALUE

- Improve Operations
- Reduce Risk

COMPATIBILITY

- Episys®

In an economy where time is money, it's critical to leverage your personnel and technical resources in the most efficient way possible. In partnership with SMA, Symitar offers OpCon, a true event-driven, cross-platform workflow automation solution. SMA's enterprise technology flawlessly automates your IT processes and elevates back-office efficiency.

IT WORKS LIKE THIS ...

SMA's OpCon delivers unmatched automation and control for Episys®. OpCon provides true cross platform automation, true job dependencies and event driven automation. It also offers proactive alerts and notifications and runs multiple instances of your Episys database under a single license.

DON'T FALL VICTIM TO HUMAN ERROR...

The OpCon solution incorporates an interface that lets credit unions control Episys jobs directly, including ACH, GOODNIGHT, payroll, and card processing. Manually handling these processes – particularly ACH – can be resource-intensive and prone to human error. OpCon completely automates these processes, answers prompts in seconds rather than minutes, and can save millions of keystrokes each year. SMA collaborates with and responds to its customers. That's why over 96 percent of improvements to OpCon are the direct result of client requests.

ALWAYS BE 'IN THE KNOW'...

OpCon offers extensive file management and system monitoring capabilities, which automatically detect and initiate numerous system actions and notify staff of unexpected events. Precise process schedule forecasting and flexible configuration empower credit unions to take control of automated processes with confidence.

OpCon also monitors system health indicators, including disk space and CPU performance, and automatically sends notifications and even takes corrective action. Using OpCon, credit unions can improve service, streamline operations, and reduce IT costs.

WHAT IT DOES:

- Automates many common tasks, such as GOODNIGHT, payroll posting, card processing, and ACH processing
- Provides automatic notification that can be triggered by many different events, such as changes in the environment or a job starting, stopping, failing, or being delayed
- Provides extensive configuration of process scheduling and workflow automation
- Eliminates bottlenecks caused by manual intervention and processing

WHAT IT DOES FOR YOU:

- Streamlines operations, cuts costs, and improves member service
- Simplifies complex file management
- Facilitates compliance by providing extensive audit trails
- Saves millions of keystrokes each year
- Improves overall efficiency of the entire credit union