



# SymConnect™ Performance Analysis Service

Reports on SymConnect Performance



## Would you like to easily understand how SymConnect is performing?

### BUSINESS VALUE

- Enhance Service
- Improve Operations

Home banking, mobile banking, telephone banking, loan application and funding, and fraud detection – these are just some of the types of interfaces that use the SymConnect application programming interface (API) to access Episys®.

SymConnect Performance Analysis Service greatly simplifies the process of identifying problems with individual SymConnect interfaces. It provides a point-of-time assessment of each SymConnect interface on your host system. The assessment provides a report that outlines performance, potential problem areas, and recommendations for improvement.

### COMPATIBILITY

- Episys®

The analysis shows areas of possible growth in the use of SymConnect, which can be a particular benefit if you're considering a merger. The report also assists with identifying where cross selling of products might be expanded. It measures SymConnect traffic volume as well.

SymConnect Performance Analysis Service offers a simple method for a useful look at your SymConnect operations.

#### WHAT IT DOES:

- Provides in-depth analysis of SymConnect activity.
- Evaluates interface socket management for efficiency.
- Measures and analyzes overall SymConnect traffic volume.
- Provides individual SymConnect interface usage statistics.
- Assists with interface development.

#### WHAT IT DOES FOR YOU:

- Identifies potential SymConnect bottlenecks before they affect members.
- Identifies areas for SymConnect optimization.
- Identifies potential for growth in your use of SymConnect interfaces.
- Helps identify areas where advertising of new products or cross selling can be expanded.
- Provides a concrete measure of the value of a product.
- Helps monitor traffic patterns of a new interface during the development process.