



Enhanced Member Verification

Convenient, Single User Interface for Quick
Overviews of Member Accounts



BUSINESS VALUE

- Enhance Service
- Improve Operations
- Mitigate Risk

COMPATIBILITY

- Episys®

Enhanced Member Verification from Symitar® is a simple user interface that helps your credit union quickly review key member account verification information and maintains a record of each visit by creating an account-level note.

IT WORKS LIKE THIS ...

SWith an HTML screen that serves as a single point of reference for front-line staff, Enhanced Member Verification eliminates the need to search different areas to view items like:

- Account Comments
- Account-level notes
- Share-level notes
- Loan-level notes
- External loan-level notes
- Warning codes
- Name records
- Share records
- Loan records
- Card records
- Third-party records
- External loan records
- Transaction history
- Verification information

Instead, all of the above information is together in one place, enabling your member services team or front-line staff to immediately serve the member.

INTEGRATION AND OPTIONAL NEXT-LEVEL ID PROTECTION

In addition to standard integration with Episys, Enhanced Member Verification can be configured to work with Synergy, Synergy Express™ and OnBase imaging systems, so users can view scanned driver's licenses for the selected member and more.

Enhanced Member Verification can also work in tandem with the optional Episys® Identity Q&A Integration™. This module provides your credit union an interface to third-party identity authentication services, which uses question-and-answer quizzes to verify the identity of individuals.

WHAT IT DOES:

- Provides an HTML screen for a single point for reviewing account verification information for members, including warnings, notes, comments account information, member information, identification information, and product information.
- Works with Synergy, Synergy Express, and OnBase imaging systems.
- Can also work in tandem with the optional module Episys Identity Q&A Integration.

WHAT IT DOES FOR YOU:

- Is fully functional and configurable without required customization.
- Enables credit union staff to view key member information in a clean, consistent, standardized format.
- Maintains convenient records of member visits with account-level notes that display member names, reasons for their visits, and the verification methods used.